



VAN WALT

Monitoring your needs

+44 (0)1428 661 660

Service and Repair Submission Form

To be completed by customer & returned with the equipment

Name: Company:

Telephone: email:

Equipment to be repaired or serviced:

Serial number(s):

Problem description:

Order number for repairs (required):

Date sent:

Return delivery
address:

Terms and Conditions

All items sent to Van Walt for a service or repair are subject to an inspection charge and return delivery charge unless the item is within the warranty period and the fault is covered by the manufacturers warranty. Please ensure that all equipment sent in is free from contamination.

An order number is required to cover applicable charges before sending regardless of whether the item is being returned for warranty consideration.

An estimate of repair costs will be made before any work is carried out, no work will go ahead before permission is granted. If no response is received within 2 weeks of notification of the estimate the item may be returned to the customer and the inspection fee and return delivery charges will be invoiced.

If the item is to be disposed of by Van Walt a minimum £25 disposal fee is applicable. Please return items in a clean condition otherwise the item may incur a cleaning charge.