



## Contaminated Consumables

We take certification and potential contamination of consumables very seriously. That's why, when you buy consumables from us as part of your rental order, we tell you we cannot accept returns.

We go to great lengths to ensure all our consumables are contamination free. Tubing is tested by KIWA and filters and bailers by an independent laboratory in the USA. The stock room of our suppliers are audited on a yearly basis to confirm that no fuel vapours are permitted and that electric fork-lifts are used. Only by doing this can we be satisfied that when we send you these materials they are as "clean" as humanly (and couriers permitting) possible.

We instruct our customers that we will not accept returns of consumables, even if they are still in their original packaging, because we have no audit trail and so we always dispose of any of these returns.



Well here is a tale of how it can go wrong:

By error, a customer returned some bladders with a rentals bladder pump, all within a Pelicase. In the same shipment a generator was returned with a drained tank, as required by couriers for transportation. For interest we tested the returned bladders with a PID and recorded levels of 500 ppm!!!

We hope this serves as a reminder to keep consumables for groundwater research well away from any sources of contamination. If in doubt, wrapping them in ordinary kitchen aluminium foil will provide an efficient barrier.

For more information please call us on 01428 661 660 or email: [sales@vanwalt.com](mailto:sales@vanwalt.com)