

Working with our Suppliers

Van Walt is committed to the highest standards of social, environmental and ethical responsibility. So we ask all our suppliers to provide safe working conditions, treat their staff with dignity and respect, act fairly and ethically and use environmentally responsible practices during manufacture.

As our supplier you own the Van Walt brand too, your success, the quality of your equipment and the service we receive from you matters to us.

We ask you to operate in accordance with the principles of our Supplier Code of Compliance as set out below and in return we promise to:

- Review contracts annually and report our findings in writing
- Work collaboratively with you to increase opportunities for new business
- Give you regular feedback on the quality/consistency of your equipment/service
- Visit our main suppliers at least once a year
- Ensure individuals within Van Walt are fully trained on your equipment
- Commit to paying your invoices according to your trading terms
- Notify you, in advance, of any disputed invoices.

Supplier Code of Compliance

Van Walt Ltd has a continuous improvement policy which means to consistently deliver the best service and equipment we need to work together.

So what we expect from you:

- To complete our approved supplier form
- Provide written standards for the service level we can expect including:
 - Technical back-up
 - Delivery lead times
 - Dispute process
- Have a process in place should the service levels of the above not be achieved
- Provide access with named individuals for:
 - Technical support
 - Commercial decisions
 - Shipment and invoicing
- Give notification of changes in prices at least one month before coming into effect
- Provide notification of changes to procedures, in writing, at least one month before they come into effect.





- Agree to the above and ensure the content is shared throughout the organisation.

We work hard to find the best equipment in its class and we choose our suppliers carefully. All our major suppliers are inspected at their premises at least once per year and in some cases, more often. Their production methods and quality control implementation are checked. Contamination sensitive materials are analysed and determined contaminant free and hallmarked.

